



Centre for Digital Innovation & Transformation (C-DiIT) IIM Kozhikode  
cordially invites you to an online

**FIRESIDE CHAT** on

## DIGITAL TRANSFORMATION IN FINANCIAL SERVICES Challenges & Opportunities



**Ms. Shalini Warriar**

EXECUTIVE DIRECTOR & BUSINESS HEAD-RETAIL  
FEDERAL BANK

### ***MODERATORS***



**16 July 2022**

**4.30 P.M - 5.30 P.M**

**ADMISSIONS FREE**



**Prof. Joffi Thomas**

IIM KOZHICODE



**Prof. Qambar Abidi**

IIM KOZHICODE

PLEASE CLICK THE LINK BELOW TO JOIN THE CHAT:

**<https://bit.ly/3AxUVrC>**

MEETING ID: 990 4722 2763

PASSCODE: 063410

## ABOUT MS. SHALINI WARRIER

Ms. Shalini Warriar was appointed as Executive Director of Federal Bank with effect from 15 January 2020. She joined the Bank on 2nd November 2015 as the Chief Operating Officer, with her primary responsibility being operational excellence, coupled with digital innovation. In May 2019, she took on the additional responsibility of Business Head of Retail Banking Products. Her current role is that of Business Head – Retail for Federal Bank, with primary responsibility to drive the Retail Banking agenda of the Bank forward. This, inter alia, covers responsibility over the Bank's Digital Banking agenda and FinTech partnerships.

Ms. Shalini Warriar is a member of the Institute of Chartered Accountants of India and stood first at the all India level in 1989. She is also a Certified Associate of Indian Institute of Bankers.

Ms. Warriar has nearly 3 decades of banking experience. Prior to joining Federal Bank, she worked with Standard Chartered Bank, a leading multinational Bank. She handled multiple disciplines there, across various geographies that included India, Brunei, Indonesia, Singapore and United Arab Emirates.

She brings first-hand global experience in Branch Banking, Process Management, Service Quality and Client Experience, Project Management, Operations, Technology, and Compliance with special emphasis on Client Due Diligence and Anti Money Laundering. She is also in the Board of Ageas Federal Life Insurance Company Limited.

In her current role, she leads the Bank's initiatives designed to enhance market presence in the Retail Banking area. She is responsible for formulating the Bank's future direction and partner with the Board and the Top Management team to drive strategic initiatives designed to enhance shareholder value.

## ABOUT PROF. JOFFI THOMAS

Before moving into academia Prof. Joffi Thomas worked in IT industry based in Mumbai handling consulting and customer management responsibilities. He has a rich blend of teaching, research, consulting, training as well as industry experience for over two decades in the areas of – Marketing Strategy, Branding, Managing Business Markets, Key Account Management, Incubation, Innovation and Entrepreneurship.

## ABOUT PROF. QAMBAR ABIDI

Prof. Qambar Abidi is an Associate Professor in the Finance, Accounting and Control area at IIM Kozhikode. Prior to that, he worked as a quant analyst in a boutique investment bank and an independent research advisory firm to asset management companies. He obtained his PhD from IIM Ahmedabad and his MBA from IIT Delhi. His current research interests are in the area of investment management and contemporary financial intermediation.

## ABOUT C-DiIT

The Centre for Digital Innovation & Transformation (C-DiIT) at IIM Kozhikode was setup in 2021 with the following objectives:

- Developing expertise in the emerging areas of Digital Technologies and their applications in Organizations, Government and Society
- Facilitating the Digitalization/Digital Transformation of IIMK
- Supporting and empowering the society in the use and adoption of Digital Technologies

### OFFICE

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